



Hoosier Alliance

Hoosier Alliance Is An AmeriHealth Mercy Company

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Dear Non-Participating Provider,

We appreciate the quality care you have provided to MDwise Hoosier Alliance members. Considering your willingness to provide necessary health services to Indiana's most vulnerable population, we invite you to join the Hoosier Alliance network of contracted providers.

Earlier this year, Indiana's Office of Medicaid Policy and Planning (OMPP) once again chose MDwise as an administrator for Hoosier Healthwise and the Healthy Indiana Plan. Our proven track record with OMPP makes us especially qualified to assist you in your efforts to provide superior care to your Medicaid patients.

If you partner with MDwise Hoosier Alliance you will receive:

- **Access to programs that achieve excellent health outcomes.** Through processes that support both providers and members, Hoosier Alliance has been able to achieve significant improvement in State-identified quality measures.
- **Fast claims payment.** More than 99 percent of clean electronic claims are paid within 21 days. More than 99 percent of clean paper claims are paid within 30 days.
- **Quick prior-authorization response.** Hoosier Alliance offers Web-based and voice-activated systems designed to decrease your wait time for approvals.
- **Easy access to patient information.** Member eligibility, Panel Roster reports, Clinical Summary reports and other vital patient-care information is available via our Web-based platforms.
- **Dedicated provider support.** Hoosier Alliance Account Executives are trained to respond to providers quickly and accurately on a range of topics, including billing, claims processing and case management.

In addition, becoming a provider in the MDwise Hoosier Alliance Specialist Network helps ensure your practice is in the best position for claims payment in the coming year. On January 1, 2011, the Specialist Network will close and specialty services rendered by a provider without a contract will require a prior authorization in order for the claim to be paid. Prior authorization will be granted only if a contracted network provider isn't located within the designated geographical region.

If you would like to learn more about joining the MDwise Hoosier Alliance provider network, visit our Web site, <http://www.hoosieralliance.org>, or call one of our Network Management representatives at 888-961-3100, Option 2.

Sincerely,

James Shelton
Director, Network Management