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Dear Hoosier Healthwise and Healthy Indiana Plan Providers:

MDwise Hoosier Alliance will adopt InterQual clinical guidelines for Utilization Management, effective November 1, 2011.

MDwise Hoosier Alliance is committed to ensuring care delivery is built on a solid, scientifically valid foundation of medical evidence, both to improve quality and to manage costs.

InterQual criteria cover the medical and behavioral health continuums of care and are widely used by hospitals and payors to help deliver the right care, at the right time, in the right setting.

By supporting more clinically appropriate utilization decisions, InterQual criteria help produce shorter lengths of stay, fewer readmissions and lower overall costs.

We do not anticipate any disruption to service or response time related to this move. InterQual is widely accepted by our service area providers and we expect a smooth transition. If you submit a claim and it is denied, you have a right to review the InterQual criteria that served as the basis for the denial.

If you have any questions or comments, please contact your MDwise Hoosier Alliance Utilization Management representative, or call our Clinical Services Prior Authorization staff at 888-961-3100.

Sincerely,

Mark P. Rollins, M.D.  
Medical Director