



Hoosier Alliance

Hoosier Alliance Is An AmeriHealth Mercy Company

MDwise Hoosier Alliance
Suite N
5604 Fortune Circle South
Indianapolis, IN 46241

Toll Free: 1-888-961-3100
Fax: 1-888-465-5581
www.hoosieralliance.org

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Dear Provider:

MDwise Hoosier Alliance is pleased to tell you that you no longer have to rely on paper claims submission just because your practice lacks the resources to institute a practice management system. If you have an Internet connection, you can submit your outpatient claims – including HCFA claims – to MDwise Hoosier Alliance through our Emdeon clearinghouse.

To take advantage of this latest practice efficiency, you won't need any specialized software and you won't incur any costs or per-transaction fees.

All you need to do to begin filing your claims electronically is access the Emdeon portal at www.hoosieralliance.org or www.navinet.net.

You only have to register one time. Once registered, your practice can begin enjoying:

- Increased automation, workflow efficiency and accuracy – including auto population of patient demographic information once initial patient set up is complete.
- Quick payer submission – usually within 24 hours from initial submission.
- Claim status checks.
- Real-time insurance eligibility and benefits verification.

Also, coming soon, you'll be able to adjust your Emdeon-submitted claims through NaviNet, our Web-based provider portal. Emdeon offers a range of training and customer support options so your transition from paper to electronic claims submission is as painless and problem free as possible, including:

- Brief, online educational videos
- Online product user guides
- One-on-one, customized training
- Call center support (877-469-3263)

If you are interested in saving both time and money during your claims submission process, we hope you'll access the Emdeon portal. If you'd like to learn more about Emdeon, please visit www.emdeon.com.

Sincerely,

James Shelton
Director of Network Management