



**Hoosier Alliance**

Hoosier Alliance is An AmeriHealth Mercy Company

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Dear Provider:

As part of our continuing effort to promote a wide range of health-care efficiencies, MDwise Hoosier Alliance is pleased to announce that we have expanded our partnership with Emdeon to include direct eligibility services. Those of you who submit electronic claims or receive payments through electronic funds transfer are already familiar with Emdeon. However, **if you have a practice management system in place, it is now also possible for you to utilize Emdeon's clearinghouse expertise to verify a MDwise Hoosier Alliance member's insurance eligibility and benefits in real-time.**

Emdeon's automated eligibility services eliminate the need for your staff to spend valuable time contacting individual payers to research patient eligibility and then hand entering the information into your records. You can send single or multiple requests from your practice management or hospital information system to Emdeon. Emdeon's integrated system will do all the eligibility checking and cross-checking for you. The results of Emdeon's verification will auto post into your practice management or hospital information system. It's a process that usually takes less than 5 seconds.

There are other automated insurance verification platforms besides Emdeon, such as NaviNet, and we encourage you to use those as well. We recommend validating MDwise member benefits coverage thoroughly and frequently (i.e., before, during and immediately after patient services). Doing so will help ensure quicker and more accurate claims payments for your practice.

Use of Emdeon's and NaviNet's services is completely voluntary; however, if you are interested in bringing Emdeon's insurance and benefits verification capabilities to work for your practice, please call them: 877-363-3666. You can also learn more by visiting their Web site, [www.emdeon.com](http://www.emdeon.com).

Sincerely,

James Shelton  
Director of Network Management