



April 9, 2010

Dear Provider,

In an effort to streamline the prior authorization process, MDwise Hoosier Alliance recently reviewed utilization throughout our service area, and has identified opportunities where we can reduce prior authorizations, as well as areas where more due diligence is necessary. While our mission is to help members obtain quality care, we also want to assist you in caring for our patient population by making the prior authorization process easier.

MDwise Hoosier Alliance will remove and/or change the following services from the Prior Authorization list, effective June 1, 2010:

Removal of prior authorization requirements:

- Air Ambulance
- Maxillofacial Services
- Podiatry services

Changes to existing prior authorization requirement:

- CT scans and MRI's not identified on the Prior Authorization List (see enclosure)
- Pain Management procedures (see enclosure)

The following services will be added to the prior authorization list, effective June 1, 2010:

- Cesarean Deliveries
- Enteral/ Nutritional Feedings / and supplies (Medical, Non-WIC contracted, non-contracted)
- MRA scans (all types)
- Select procedure coded medications (see enclosure)

The remaining items on the MDwise Hoosier Alliance Prior Authorization list will stay the same. The enclosed list identifies the services and codes that will require prior authorization.

As a reminder, you may be able to submit prior authorization requests directly for qualified services via our provider prior authorization online portal, iExchange. This portal offers additional convenience of submitting prior authorizations for some frequent medical services, such as a MRI's of the lumbar spine, tonsillectomy, CT's of the brain or sinuses, and labor checks. To learn more about iExchange, contact us at (317) 238-8905 or 888-961-3100 ext 38905.

We appreciate your services to our members. We will continue to review our processes to identify additional opportunities to incorporate changes as it is feasible. If you have any questions regarding this communication, please contact your Account Executive or Provider Relations at 800-961-3100.

Sincerely,

A handwritten signature in black ink that reads "Mark P. Rollins, MD". The signature is written in a cursive style.

Mark P. Rollins, MD
Medical Director