



**Hoosier Alliance**

Hoosier Alliance Is An AmeriHealth Mercy Company

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Dear Provider:

MDwise Hoosier Alliance would like to thank you for your continued service to our members, your patients. It is our goal to keep providers and practitioners informed about process changes that may affect their daily operations.

The following information was provided in IHCP Bulletin BT200926 dated August 19, 2009.

Effective October 1, 2009, only NPI will be accepted for healthcare providers. This will alleviate resubmission of denied claims for NPI edits and allow timely claim payments. This includes claims submitted on paper or electronically.

Non-health care, atypical providers, including all Home and Community-Based Services (HCBS) waiver providers, will continue to submit their Legacy Provider Identifier (LPI) numbers. All healthcare providers must report their NPIs on all claims and establish a one-to-one match with the billing provider office location, or the claim will be rejected.

Three data elements are used for the standard NPI crosswalk one-to-one match:

- Billing provider NPI
- Billing provider taxonomy code
- Billing provider office location ZIP Code+4 on file in Indiana AIM

You may also reference IHCP Bulletin BT200926 dated August 19, 2009, page 1 for directions on how to document your NPI on claims. Hoosier Alliance will adhere to this policy when processing claims. If you make changes to your profile in EDS\Web interchange, please notify Hoosier Alliance within three (3) business days (as outlined in your Participating Provider Agreement). This will ensure correct and timely processing of your claims.

If you have any questions, please contact the Network Operations Support team:  
1-866-961-3100, Option 2, then 3.

Thank you for participation in MDwise Hoosier Alliance.

Sincerely,

Patti J. Sobecki, MS CMPE  
Manager, Network Operations Support