



## Provider Alert

**To: MDwise Hoosier Alliance Providers**

**Subject: Care Gap Notification**

**From: MDwise Hoosier Alliance**

**Date: September 23, 2009**

In September 2008, MDwise Hoosier Alliance (Hoosier Alliance) introduced NaviNet to our provider network. The initial functionality of NaviNet enabled providers to check a member's eligibility prior to an appointment and check claim status. Hoosier Alliance is pleased to announce an enhanced service from NaviNet. Clinical Messaging is now available to assist you in taking optimal care of your patients needs.

Clinical Messaging allows you, as a provider, to be notified of "Care Gaps" while checking a member's eligibility. If there is an unmet care need or care gap, such as an overdue cervical cancer screening or well child visit, a message will appear on the screen. The staff or provider can print a Care Gap report to be placed in the patient's chart for discussion during their office visit. This technology allows providers to be aware of possible health care services that may needed. This solution puts information in the hands of providers at the time of care.

In addition, the Clinical Messaging reporting feature allows Primary Medical Providers (PMPs) to manage and identify specific diseases within their patient population, such as diabetes or asthma. A printable report is available through an electronic download. This reporting feature will increase the quality of care provided to your patients.

We are very excited to announce this new feature. Please contact your Account Executive if you have any questions about this service.